

## Annual Pass or Season Pass – Insurance Form

We know that investing in a Season or Annual Pass is a big investment and we also know that things in life can get in the way of making the most out of your Pass.

Our pass insurance provides you a partial refund of the pass when an injury, medical condition or force majeure event precluded or significantly limits the ability to enjoy the pass for the duration or part of the duration.

All applications for a (partial) refund due to injuries or medical conditions, will need to provide the Guest Services team with a valid medical certificate, or any other evidence that is deemed acceptable to the Christchurch Adventure Park (CAP). CAP reserves the right to obtain independent medical advice to validate any claim.

The value of the refund will be calculated based on the use of the pass according to the tables below.

**Season Pass** (There will be no refunds after 120 days of pass validity)

Days Used	Percent Refunded
Pre-purchased pass not yet used	100% less \$50 admin fee
1 – 4	75%
5 – 10	50%
11 -14	20%
15 +	0%

**Annual Pass** (There will be no refunds after 250 days of pass validity)

Days Used	Percent Refunded
Pre-purchased pass not yet used	100% less \$50 admin fee
1 – 4	75%
5 – 12	60%
13 – 16	45%
17 – 20	33%
21 – 28	18%
28 +	0%

Initials \_\_\_\_\_

**Benefits to Annual Pass** (not included with season or monthly shredder pass)

- 2 x buddy pass
- 50% off a bike service at the CAP bike shop
- 6 week 'on hold period', Minimum period of 2 weeks.

Cancellations and pass holds can be given in other exceptional circumstances not listed above at the discretion of the Guest Services team.

I can confirm that I, \_\_\_\_\_ have been offered the insurance with my pass at the Christchurch Adventure Park.

- ☐ I will accept the insurance offered and pay the one off \$80 fee.
- ☐ I will decline the insurance offered.

Signed: \_\_\_\_\_ Date: \_\_\_\_\_